



2024

SİDE PRENSES RESORT HOTEL & SPA SUSTAINABILITY REPORT



For a sustainable world;

- **For a sustainable world;**
- **We attach importance to evaluating, resolving and reporting back suggestions and complaints from our guests, employees and other stakeholders.**
- **In line with our understanding of sustainability, we provide training to our employees in order to raise their awareness and contribute to their development, and ensure that they take an active role at every stage.**
- **We comply with laws and regulations in all our activities.**

OUR ENVIRONMENTAL PROTECTION AND WASTE MANAGEMENT POLICY

- **We evaluate the environmental impact and size of our activities within the framework of legal regulations and work to minimize our impact.**
- **We make evaluations at the purchasing stage to reduce our waste at its source.**
- **We separate our wastes according to their groups and hazard classes in the most effective way. We deliver our wastes to licensed companies that are suitable for their classes.**
- **We aim to reduce the amount of waste.**
- **We use hazardous substances and chemicals only when necessary and to the extent necessary.**
- **We provide training to our staff on waste separation, zero waste, etc., and raise awareness among our guests by organizing events on these topics.**
- **We carry out the necessary infrastructure work for the efficient use of our natural resources and aim to reduce them by regular monitoring.**
- **We raise awareness among our guests and employees about using our natural resources consciously.**

OUR PURCHASING POLICY

- **We contribute to protecting nature by choosing “recycling” and “environmentally friendly” labels when purchasing materials for our hotel.**
- **We contribute to the regional economy by sourcing products/goods from local suppliers and try to reduce our carbon footprint. We aim to constantly increase the rate of our local suppliers by following them.**

OUR EMPLOYMENT POLICY

- We contribute to the development of the region by providing employment for the local people.
- Our principle is to create a fair and peaceful working environment for our staff, an environment where no discrimination is made and where equal opportunities are provided.
- We listen to our staff and implement a communication model where ideas can be expressed freely, focused on solutions, and dialogue is developed.

OUR CULTURAL AWARENESS POLICY

We organize promotions and events so that our guests can access the natural and cultural heritage, local products and services in our region.

We ensure that local culture, traditions and customs are protected; we do not allow discriminatory activities regarding views, ethnic origins, beliefs and vulnerable groups. We know that visitors who come for touristic purposes or for work contribute to regional development with their different cultures and that hospitality should be shown.

We support the preservation of historical and archaeological artifacts.

Within the scope of our activities, we hold meetings and keep communication channels open to take into account local characteristics, sensitivities and needs of the local people.

We work together with the local people to help protect historical and cultural assets and support the preservation of the natural texture.

- **We support all our stakeholders in promoting the food, activities, culture and traditions of the region (religious-cultural places, natural riches, biodiversity, etc.), provide training to our staff and inform our guests.**
- **We know our geography and local society well, respect their historical values and traditions, and contribute to their economic, social and cultural development.**
- **We develop/contribute to social projects that will contribute to the social and economic development of society and local stakeholders and to local employment.**

OUR HUMAN RIGHTS POLICY

- We treat each other's opinions with respect.
- We act in an open, equal opportunity, transparent, fair and employee-participatory manner.
- We are against discrimination based on gender, language, race, age, socio-economic status, education level, ethnic origin, religious belief, etc.
- We ensure that all our employees benefit equally from the social rights, fringe benefits and rewards we offer.

• OUR ACCESSIBILITY POLICY

- We carry out our activities by considering the convenience of individuals with special needs (disabled people, children, etc.) in accessing our products and services.
- We provide an environment in our facility where our guests and employees who need special protection will not be harmed in any way and where all their problems can be easily communicated and resolved.
- In our sustainability management system, we continuously monitor and measure our practices and goals and initiate, plan and finalize corrective actions when necessary.
- We care about accessibility, health and safety standards for all our guests, staff and visitors with special needs, physical sensitivities and difficulties, and we organize the environments where they spend their holidays or work in line with these standards.

• OUR CHILDREN'S RIGHTS POLICY

- Child labor is not employed in our hotel and we expect the same sensitivity from all our business partners.
- We provide environments/facilities within the facility that contribute to the development of children, where they can express their thoughts, wishes and feelings freely and feel free and comfortable.
- We give priority to service in our presentation areas.
- We provide awareness training to our staff on child rights/abuse.
- We try to raise awareness of the attitudes and behaviors of families towards their children and the signs of physical, verbal and psychological violence or neglect.

We ensure that children are under adult supervision in the activities they participate in.

In environments where we entrust children (mini club etc.), we do not take our eyes off them and hand them over to their parents.

We support projects related to the protection of children's rights.

When we witness suspicious behavior regarding children, we first inform the hotel management and, if deemed necessary, request help from the Social Support Line.

OUR EMPLOYMENT, WOMEN'S RIGHTS AND EQUALITY POLICY

- We ensure the health, safety and well-being of all our employees, regardless of gender.
- We support women's participation in the workforce in all our departments and offer equal opportunities.
- We act with the policy of "equal pay for equal work" without any gender discrimination.
- We contribute to the development of the region by providing employment for the local people.
- We provide the necessary environment to benefit from career opportunities equally.
- We provide a work environment that maintains work-family life balance.
- We provide equal opportunities for women to be in management positions.
- We do not allow women to be subjected to any form of abuse, harassment, discrimination, suppression, coercion, slander, etc.
- In order for all our staff to express themselves easily, communication channels have been diversified and are actively used (complaint web channel/complaint box/guide manager). In addition, the social support line of the Ministry of Family and Social Policy is used when necessary.
- All our employees are regularly given training on behavior towards specially protected groups (women, children, disabled, interns, minorities, etc.).
- We ensure that our stakeholders are included by informing them on all issues specified in our policies.

Our sustainability message;

**As the SIDE PRENSES RESORT HOTEL & SPA family;
We need your support in order to transfer our
resources to future generations and use them in the
most efficient way.**

**We are aware of our debt to nature, the environment
and humanity.**

**We invite our guests, staff, suppliers and all
stakeholders to be sensitive.**

CULTURE, HERITAGE AND OUR VALUES

The work we do as **SİDE PRENSES RESORT HOTEL & SPA** to introduce Turkish culture and our historical heritage to our guests;



STATUE

The beauties of our region are combined with art with the statue of a woman holding the pomegranate fruit, the symbol of Side.



TURKISH NIGHT

During Turkish nights, we reflect the culture of our region to our guests by using local dishes, local clothes and local decorations.



COFFEE SERVICE

We serve Turkish coffee to our guests in all our bars.

Antalya - Our Culture, Heritage and Values

CULTURE, HERITAGE AND OUR VALUES

The work we do as **SİDE PRENSES RESORT HOTEL & SPA** to introduce Turkish culture and our historical heritage to our guests;



TURKISH BATH

The Turkish bath, scrub and foam treatments we offer to our guests reflect our culture.



SHOPPING

Our gift shops sell items related to our culture (magnets, regional visuals, tile work, Turkish coffee, Turkish delight, copper coffee pots, etc.).



TABLE

The paintings in the facility feature images of Ancient Side, drawing attention to the culture of the region.

Antalya - Our Culture, Heritage and Values

CULTURE, HERITAGE AND OUR VALUES

We have general information about Antalya that our guests and staff can access on our website.

Our information content is;

It includes the history of Antalya, places to visit, and rules to be followed during national and religious holidays.

Antalya - Our Culture, Heritage and Values



KÜLTÜR, MİRAS VE DEĞERLERİMİZ

ANTALYA

Tarihçe

Helenistik dönemde Bergama Kralı II. Attalos (MÖ 159-138), askerlerine "Gidin ve bana yeryüzündeki cenneti bulun" der. Askerlerinin gösterdiği yeri beğenen II. Attalos, bölgenin stratejik önemini dikkate alarak buraya bir liman şehri kurdurur ve kent, kurucusu Attalos'un adına binaen "Ataleia" olarak adlandırılır. Ataleia "Attalos Yurdu" anlamına gelmektedir.

Antalya ve çevresinde, asırlardır süzülen iki hayat tarzının da mirası vardır. Türkler buraya ilk geldiklerinde yerleşik düzene hemen uymuşlar; köy, kasaba ve şehirler kurmuşlardır. Nüfusun bir kesimi ise Türklerin Anadolu'ya gelmesinden önce olduğu gibi konargöçer hayatı sürdürmüştür.

Deve, koyun gibi hayvanları yetiştirir bunlardan ürettikleri ürünleri, yerleşik halkın ürünleriyle değişerek ya da satarak geçirirlerdi. Et, süt, yağ üretirler, kıl çadır ve doğal kökboyalı kilim dokurlardı. Kışlaklarda dar alanlara tahıl, sebze ekenler bile olurdu. Hatta Osmanlı ordusuna at yetiştiren büyük konargöçer grupları (aşiret, oymak) vardı.

Doğal Güzellikler

Manavgat Şelalesi: Antalya'nın Manavgat ilçesinde yer alır. Muhteşem bir doğa manzarasına sahip olan şelalede doğa manzaraları içinde macera yaşamaya imkan veren nehrin, belirli etaplarında rafting ve kano gibi çeşitli doğa sporları yapılabilmektedir.



Saklıkent Kanyonu: Antalya ile Fethiye sınırları arasında konumlanan Saklıkent Kanyonu, toplamda 18 kilometrelik bir uzunluğa sahiptir. Doğa ile iç içe bir gezi planı yapmak istiyorsanız oldukça keyifli vakit geçirebileceğiniz Saklıkent Kanyonu içerisinde kızılçam sedir ve karaçam ağaçlarının oluşturduğu ormanlık alanlar da görülebilmektedir.

Kurşunlu Şelalesi Tabiat Parkı: Antalya'nın Aksu ilçesi sınırlarında yer alır. 7 göletin birleşip döküldüğü Kurşunlu Şelalesi, yaklaşık 20 metrelik bir yükseklikten dökülmektedir. Ferahlatıcı etkisiyle ve ortaya çıkan manzarasıyla birlikte Antalya tatilinin vazgeçilmezlerinden olan şelale, 1991 yılında tabiat parkı olarak ziyarete açılmıştır.



CULTURE, HERITAGE AND OUR VALUES

We have general information about Antalya that our guests and staff can access on our website.

In addition, all our stakeholders can access general information about Antalya by scanning the QR code on our website and in-hotel application.

Antalya - Our Culture, Heritage and Values

SIDE PRENSAS
RESORT HOTEL & SPA

HOTEL APP

ORDER | SERVICES | INFO & MORE..

Available on the App Store | Available on Google Play | Available on the Web browser

GUESTRANET

gustranet.com/sideprensas

CULTURE, HERITAGE AND OUR VALUES

We have general information about the Matters to be Complied with in Natural and Historical Areas, which our guests and staff can access via QR Code.

In the information text;

Behaviors towards wild animals, endangered plants and animals, and examples of endemic plants in our region are given.

Antalya - Our Culture, Heritage and Values

DOĞAL VE TARİHİ ALANLARDA UYULMASI GEREKEN KONULAR

Koruma Altına Alınan Bitki ve Hayvan Türleri

Akdeniz Foku, Yeşil Deniz Kaplumbağası ve İribaş Deniz Kaplumbağası (Caretta Caretta), bu bölgelerde koruma altına alınmış hayvanlardan bazılarıdır.

Koruma altına alınan bitki çeşitlerimizden bazıları ise, Sıklamen, Iris Çiçeği, Kum zambağı ve Nergis gibi bitki türleri de koruma altına alınan türler arasındadır.

Antalya ilinde bulunan 5 Antik kente ait 5 endemik bitkisi koruma altına alınmıştır. Bunlar, Phaselis'te yetişen Burçak, Perge'nin Hava Cıvası, Side'nin canavar otu, Aspendos'un Orkidesi ve Termessos'un Çiğdemi'dir.

Koruma altına alınan bitki ve hayvan türlerinden elde edilmiş hediyeelik eşyaları satın almanız sakıncalıdır.

Tarım Orman Bakanlığın izin verdiği tarihler dışında avlanma sporu yasaktır.

Sirk, yunus gösterileri gibi hayvanları doğal yaşamından ayıran aktivitelere katılmamanızı önemle rica ederiz.



AKDENİZ FOKU



İRİS ÇİÇEĞİ



SIKLAMEN



YEŞİL DENİZ KAPLUMBAĞASI



KUM ZAMBAĞI



İRİBAŞ DENİZ KAPLUMBAĞASI (CARETTA CARETTA)



NERGİS



TERMESSOS ÇİĞDEMI



SIDE CANAVAR OTU



FASELİS BURÇAĞI



PERGE HAVA CIVASI



ASPENİS ORKİDESİ

CULTURE, HERITAGE AND OUR VALUES

By scanning the QR codes on the plants in our facility, you can get information about the plant from the online website.

Antalya - Our Culture, Heritage and Values



OUR ENVIRONMENTALLY CONSCIOUS PURCHASING ACTIVITIES

When selecting our supplier companies, we check whether they are local, environmentally sensitive and comply with the concept of fair trade, and we evaluate them according to these criteria.

We contribute to the regional economy by choosing our suppliers locally,

We aim to reduce our waste by reducing the amount of single-use products we use.

- Environmentally friendly certified products are our primary purchasing choice.
- Dosage systems are used to keep chemical consumption under control within the facility.
- Purchase of deposited and large package products instead of the purchase of single-use products.



REGIONAL PURCHASING AND CARBON FOOTPRINT



- In order to contribute to the reduction of carbon emissions and the development of the regional economy, we prioritize local suppliers in our supplier selection.
- Our carbon footprint for 2024 is 13.3 kgCO²e.
- There are 2 charging stations for electric vehicles in our facility's parking lot.
- Additionally, our facility's energy usage is monitored with the ISO 50001 Energy Management System.
- In order to reduce our carbon footprint, we inform our stakeholders about the importance of sustainability.



Staff and Manager Employment - Our Statistics

Our graphs regarding our 2024 personnel ratios;

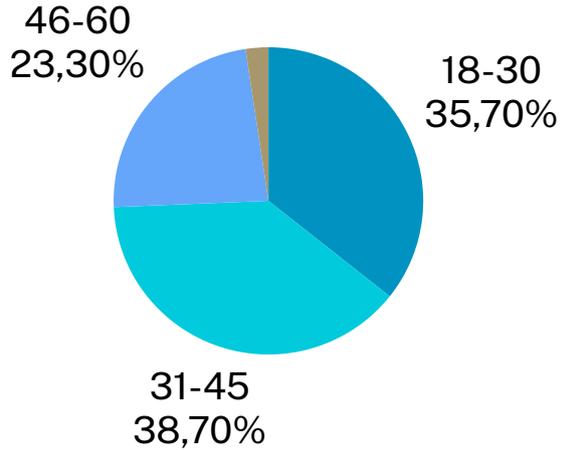
EMPLOYEE



We have **34.47%** female employment



We employ local people



OUR AGE DISTRIBUTION CHART

EXECUTIVE



We have **17.65%** female employment



We employ local people

EMPLOYMENT ACTIVITIES

- We are working to increase our local supplier ratio by participating in the Antalya Employment Fair in 2024.
- In 2024, 24 of our facility personnel were promoted.
- A certain number of interns are employed every year from among the students studying at Tourism Vocational High Schools.

Our Employment Activities

Staff and Manager Employment - Our Statistics

Our graphs regarding our 2024 personnel ratios;

EMPLOYMENT ACTIVITIES

We ensure that our staff is informed by organizing trainings regarding the tourism sector.

SAMPLE IMAGES FROM OUR TRAININGS



Our Employment Activities



CHILDREN AND INDIVIDUALS WITH SPECIAL NEEDS

Mini club activities are held where our children can spend time safely and have fun.

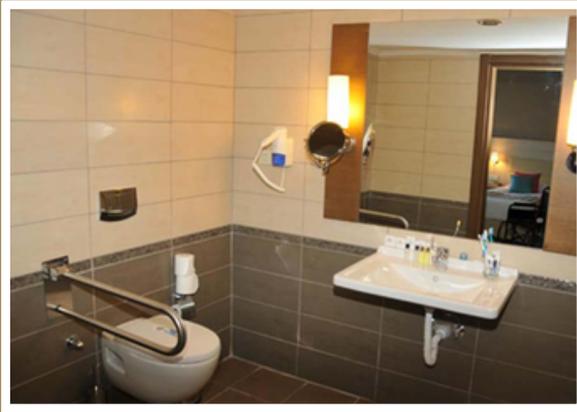
- In order to raise environmental awareness and love of nature for our little guests, activities are organized and their active participation is ensured.
- We have a car park, toilet, room, sun loungers and pool lift for our guests with special needs.
- In cooperation with the Dr. Hüseyin Vural Special Education Vocational Training Center (School) located in our region, a student with special needs was employed as an intern.





CHILDREN AND INDIVIDUALS WITH SPECIAL NEEDS

- The plastic bottles and beverage caps found in our facility are collected in the collection areas located in the staff and guest areas and sent to the Spinal Cord Paralytics Association at the end of the year to provide contributions to disabled individuals.
- Our employees are given training on "Behavior Towards Disabled Individuals".



According to the statement made by the World Wildlife Fund, Antalya is on the list of cities with high water risk globally, therefore, while we carry out our activities in the management of water resources, we must stand against approaches that ignore nature and unsustainable practices and do our part.

Therefore, as a business that has adopted the principle of protecting our natural resources and using them in the most efficient way, we have to raise awareness and contribute by providing the necessary training to our staff and the necessary information to our guests.

We carry out our activities by protecting our natural resources, especially in our country which is facing drought.

Our Water Risk Map;

Input address	Match address	Latitude	Longitude	Major Basin	Minor Basin	Aquifer	Country	Province	Overall Water Risk
-	-	36.785353493	31.388916938	Mediterranean Sea, East Coast	Goksu River	-	Turkey	Antalya	High (3-4)

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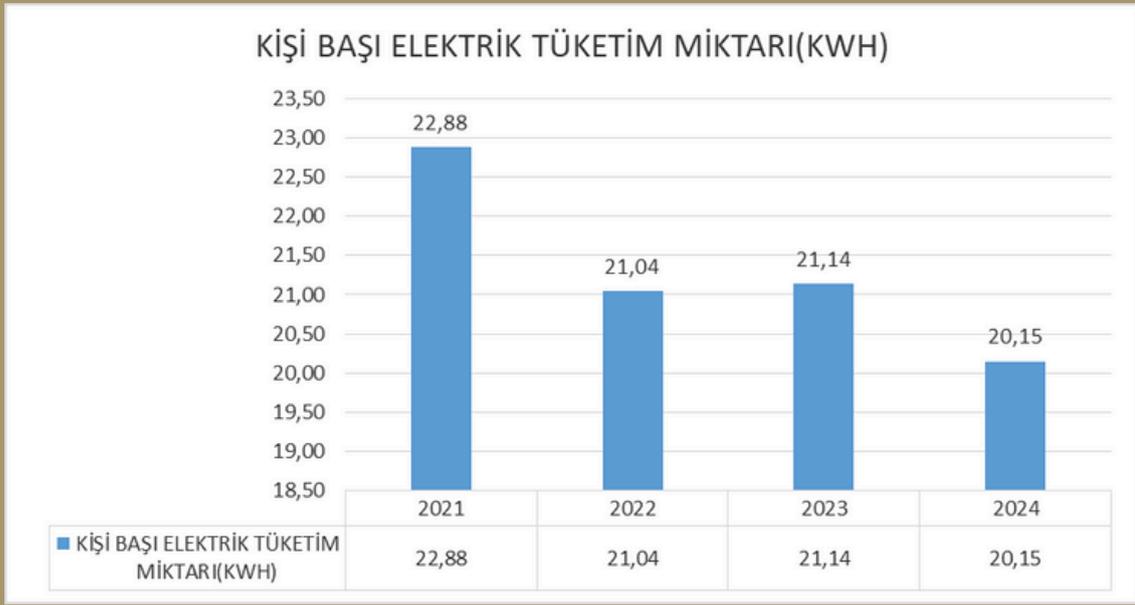
Download result as:

[Instructions](#)



Electricity

Our per capita consumption amounts by year:



OUR ELECTRICITY SAVING APPLICATIONS

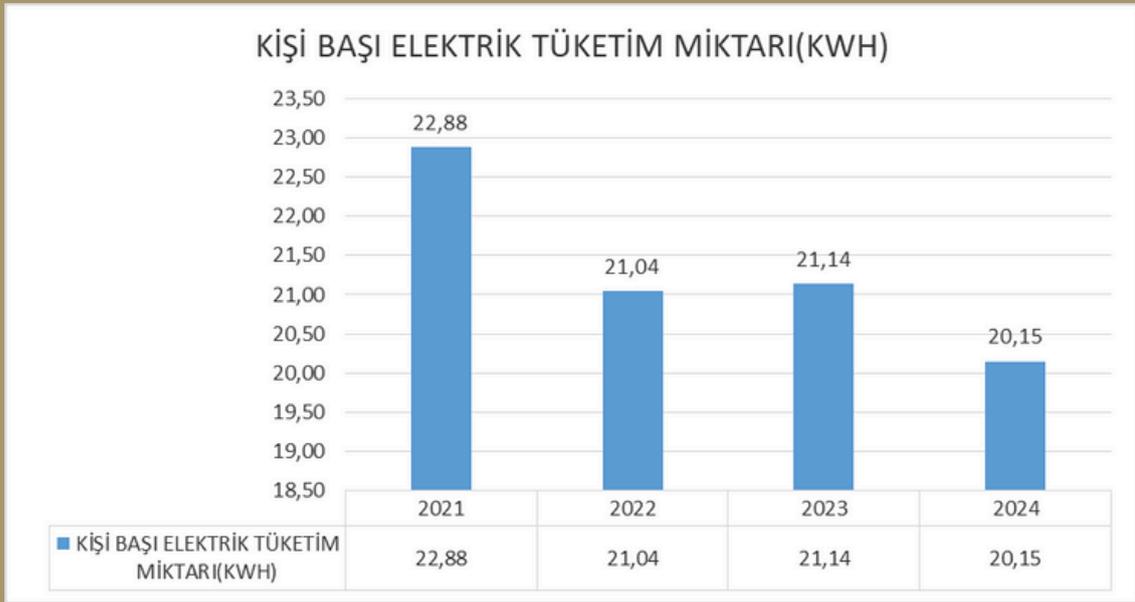
- We use the entire day's heat for preheating, thus saving 57.97% on electricity consumption.
- The lighting of the meeting room is divided into sections and the lighting level can be increased or decreased according to need.
- There is a card system in the rooms, even if a card is inserted, the heating/cooling system is turned off when any window or balcony door is opened.





Electricity

Our per capita consumption amounts by year:



OUR ELECTRICITY SAVING APPLICATIONS

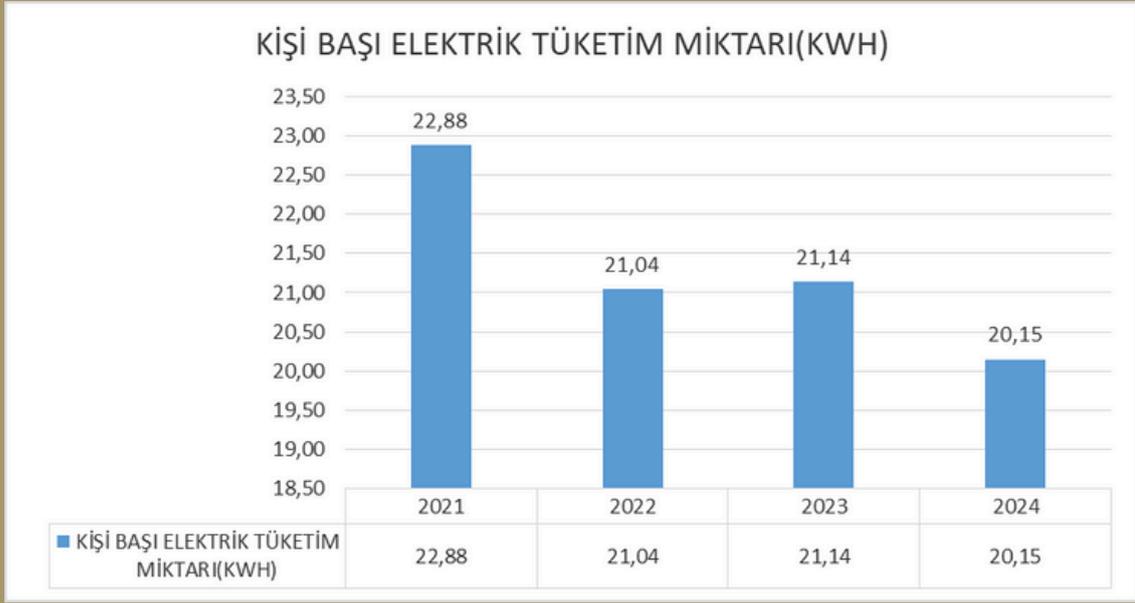
- We take care to ensure that all devices we purchase and will purchase are A+ class.
- We are converting our garden lighting to solar lighting.
- We use motion-sensitive lighting equipment in general areas and staff areas.
- We regularly perform periodic maintenance and cleaning of our equipment to minimize energy losses.





Electricity

Our per capita consumption amounts by year:



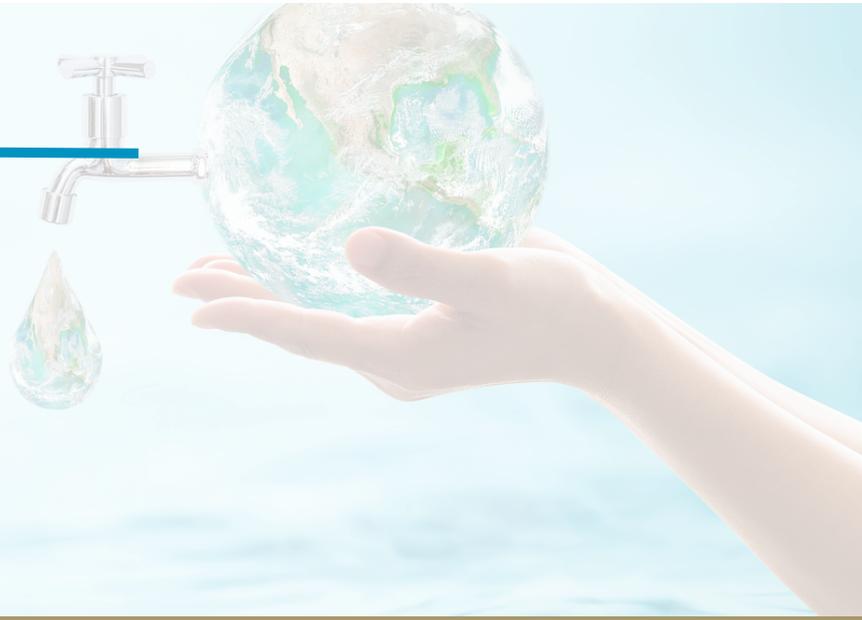
OUR ELECTRICITY SAVING APPLICATIONS

- Information on energy saving is provided through personnel training. We also have informative articles for our guests and draw attention to the issue of saving within the facility.

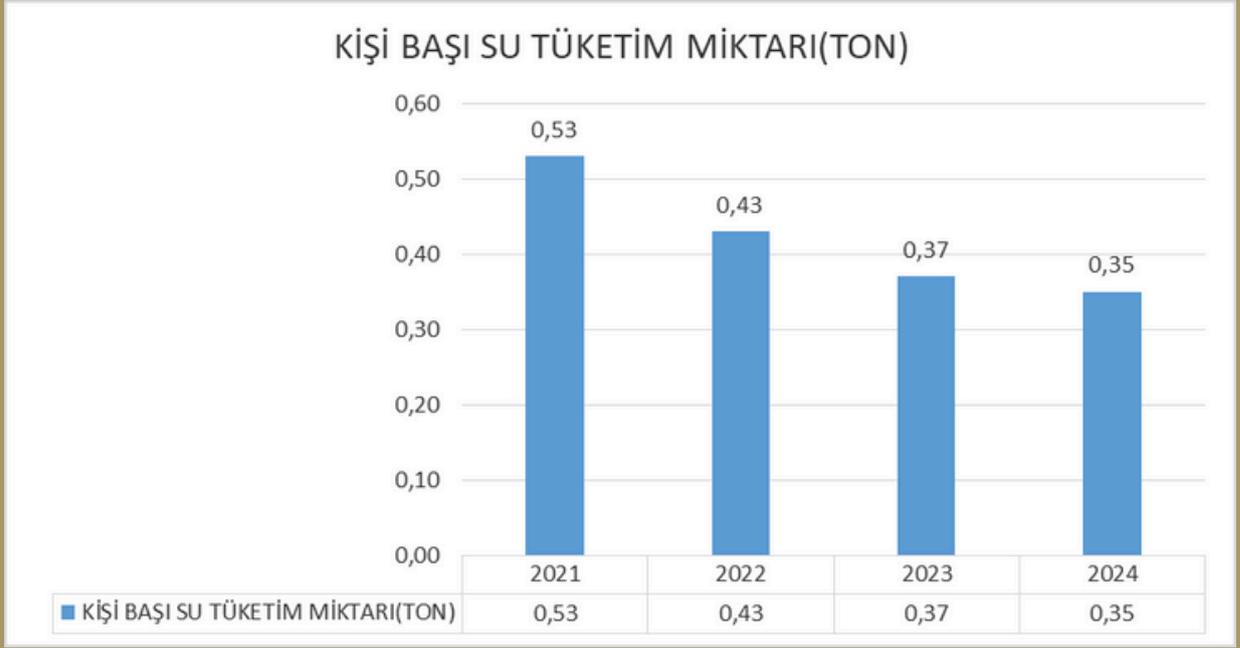




Are



Our per capita consumption amounts by year:



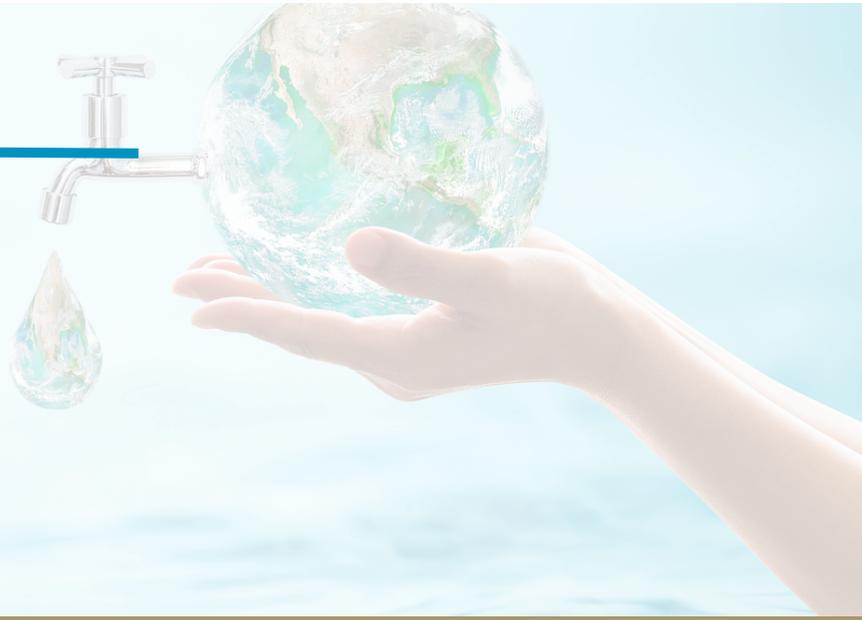
OUR WATER SAVING PRACTICES

- The rooms have a water-saving aerator and shower head.
- Garden irrigation is done using the spring system.
- There are two buttons on the cistern push button in toilets, small and large. The small one has a water consumption of 3 L, and the large one has a water consumption of 6 L.

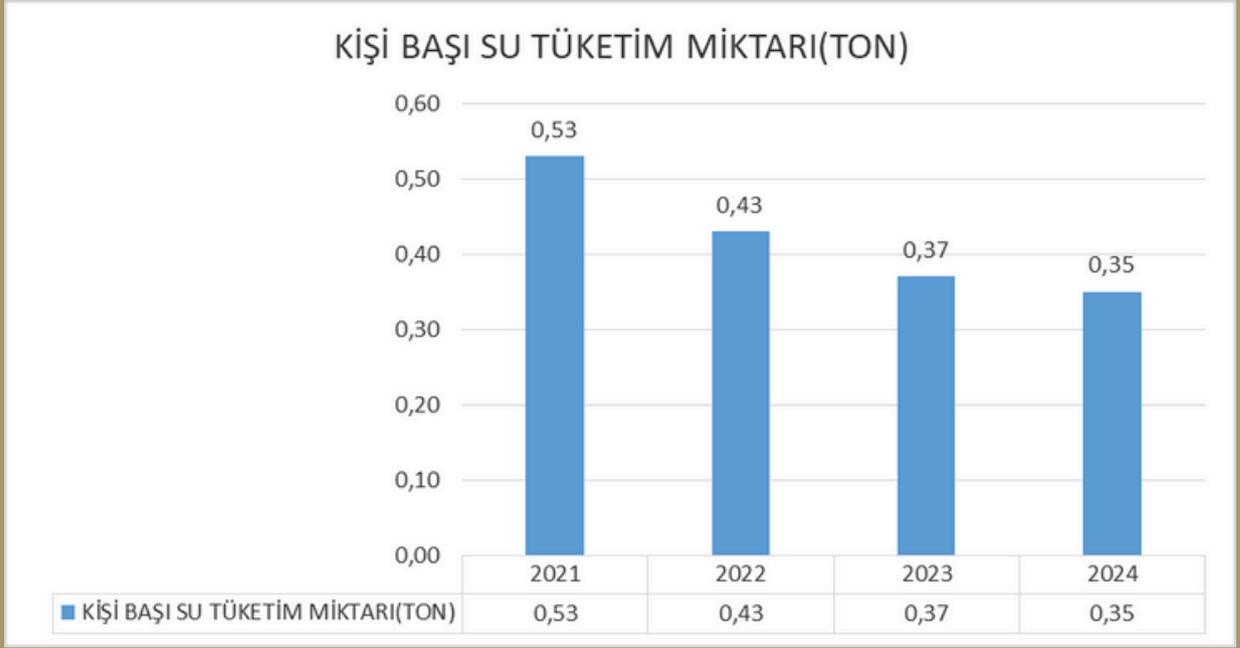




Are



Our per capita consumption amounts by year:



OUR WATER SAVING PRACTICES

- We use a photocell system in our general area sink taps to prevent water consumption.
- Plants with low water requirements are included in our landscape.
- In our facility, shower cabins are used instead of bathtubs.
- Knee operated sinks are used in production areas.

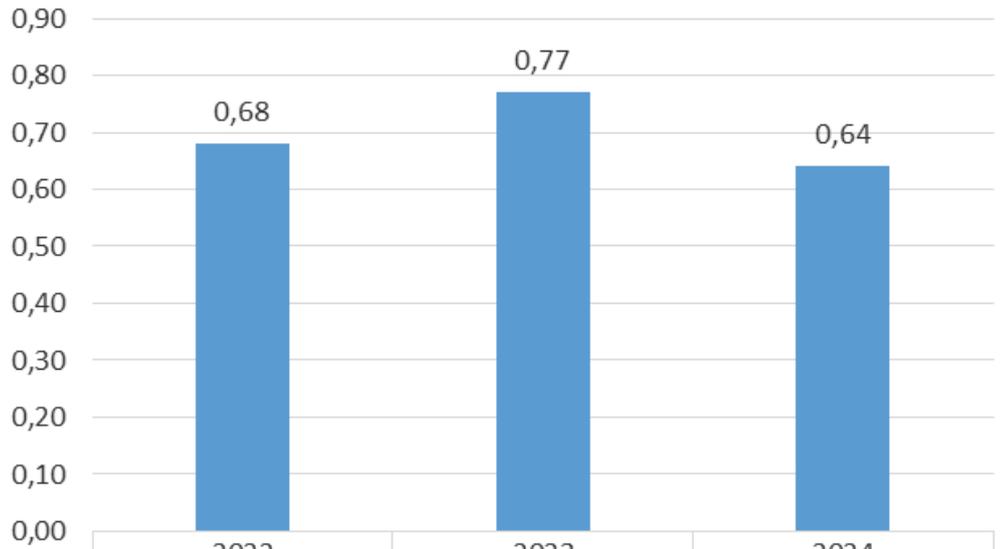




LNG

Our per capita consumption amount in 2024;

KİŞİ BAŞI LNG TÜKETİM MİKTARI(KG)



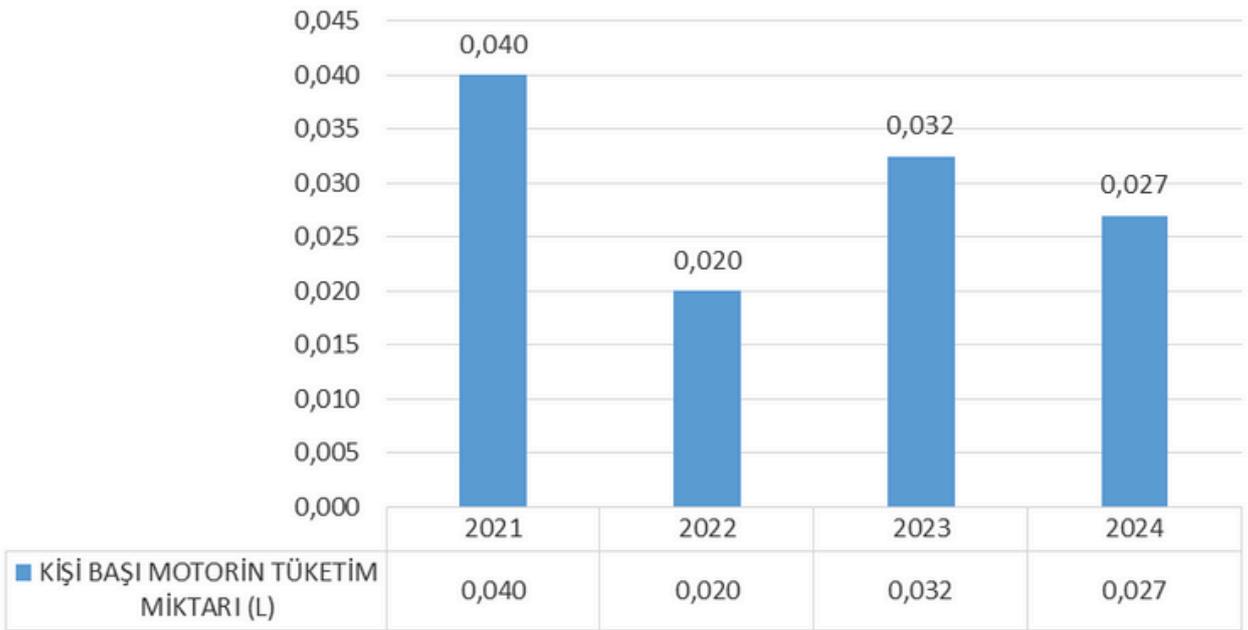
■ KİŞİ BAŞI LNG TÜKETİM MİKTARI(KG)



MOTOR

Our per capita consumption amount in 2024;

KİŞİ BAŞI MOTORİN TÜKETİM MİKTARI (L)



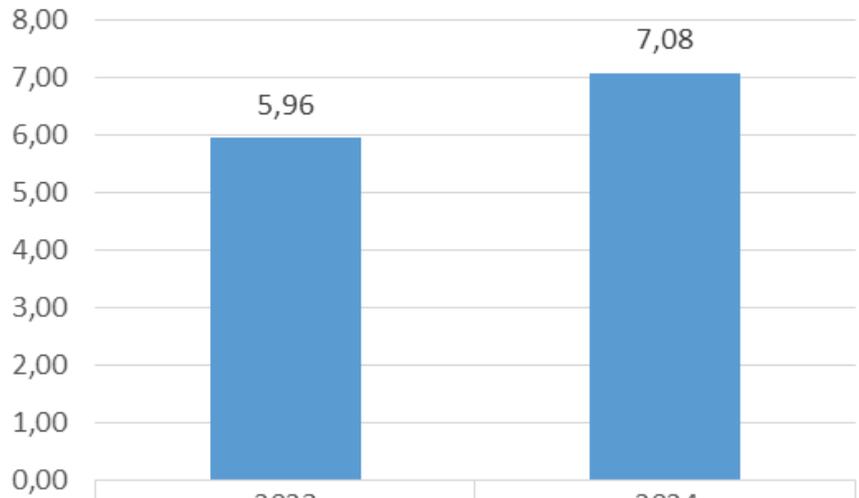


Consumables and Disposable

Materials

Our disposable material consumption amount in 2024:

KİŞİ BAŞI TEK KULLANIMLIK TÜKETİMLER (ADET)



■ KİŞİ BAŞI TEK KULLANIMLIK
TÜKETİMLER (ADET)

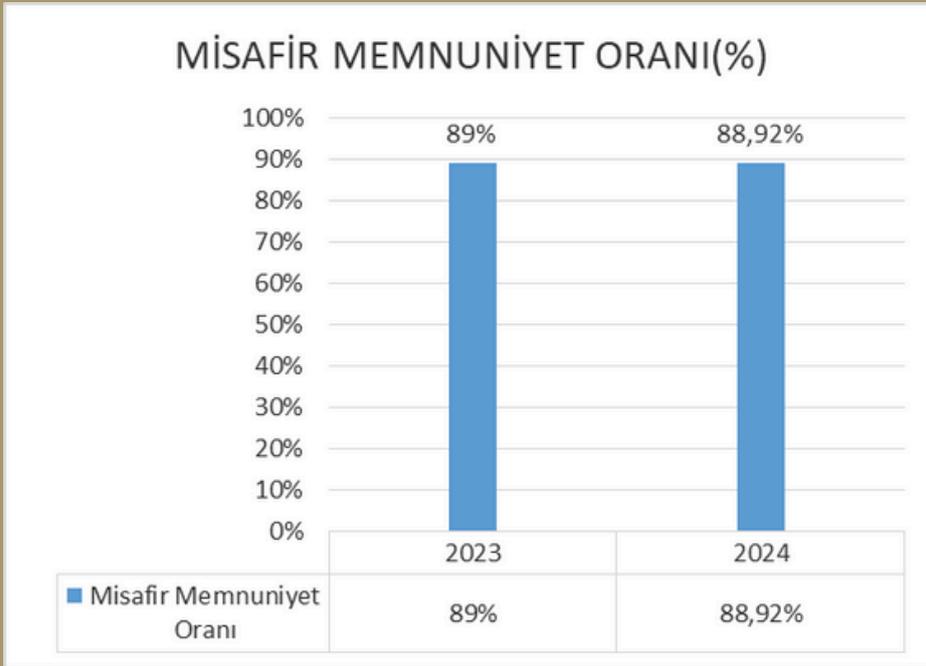


Guest Satisfaction



SUSTAINABLE TOURISM: DATA AND GRAPHICS

Comparison of our guest satisfaction rates in 2023-2024;



➤ We expect our guests to contribute to sustainability in 2024.

OUR SERVICE EFFORTS FOCUSED ON GUEST SATISFACTION

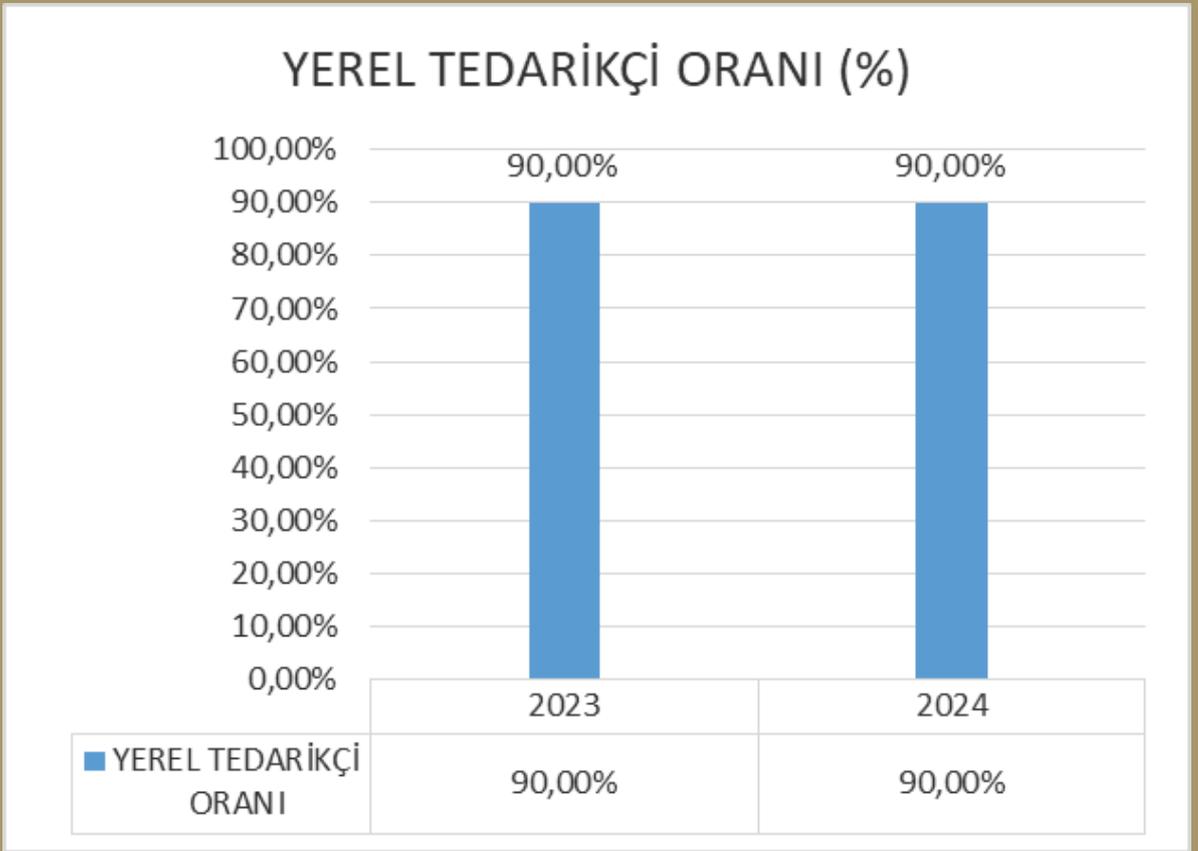
- We provide training to our staff about our guest satisfaction-focused policies.
- We monitor and analyze our guests' satisfaction through satisfaction surveys.
- We carry out continuous improvement-oriented work with the feedback we receive from guest comments and complaints.





Local Supplier

Our local supplier ratio in 2024;



➤ In 2024, 90% of our suppliers will be local vendors, and this rate shows our contribution to the regional economy.

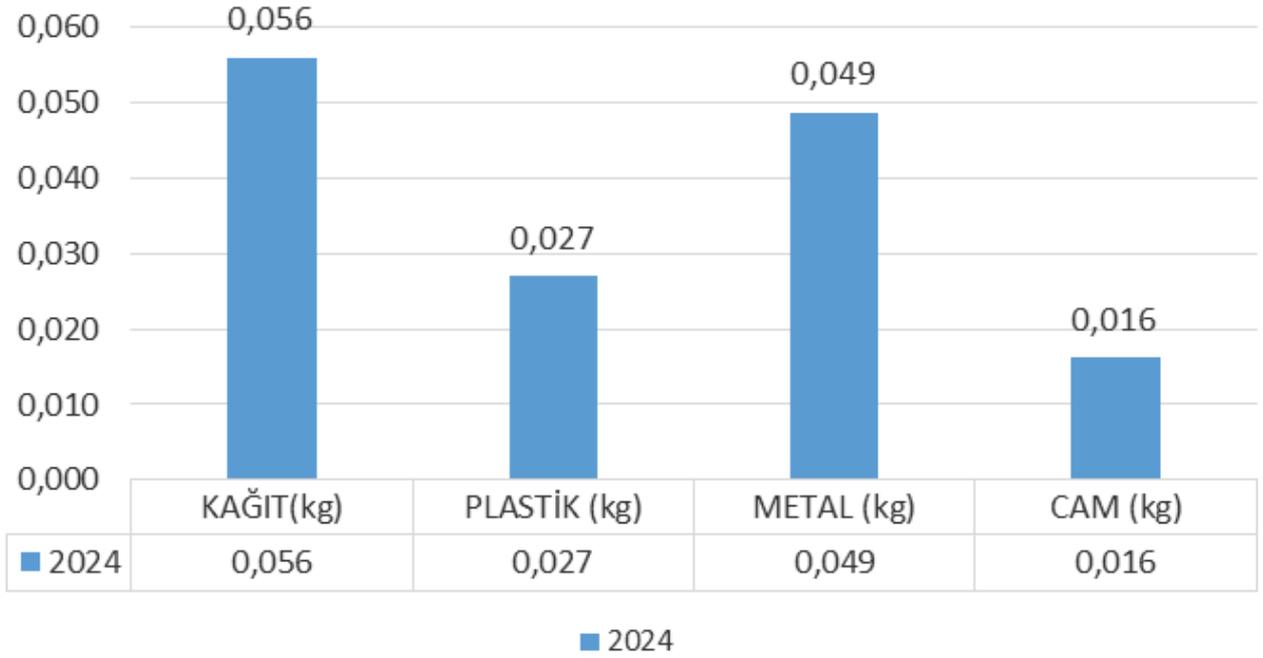


Mixed Packaging Waste

Our mixed packaging waste amount in 2024:



KİŞİ BAŞI ATIK MİKTARLARI (kg)



- We support recycling by separating waste on-site and we work with licensed waste companies in this context.
- After collecting our waste, which is separated according to its type, in appropriate storage areas, we deliver it to the licensed companies we work with.
- We provide plastic straws to our guests upon request, thus aiming to reduce the amount of plastic waste.
- While we used to conduct our guest surveys as printed documents, we aim to reduce paper consumption by switching to an online system in 2023.

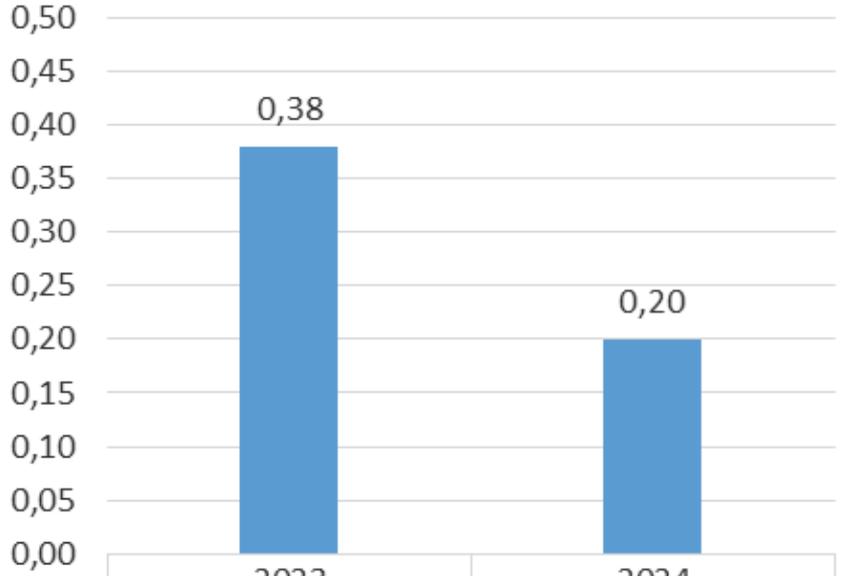


Chemical Consumption



Our chemical consumption amount in 2024;

KİŞİ BAŞI KİMYASAL TÜKETİMİ (kg)



	2023	2024
■ KİMYASAL TÜKETİM (kg)	0,38	0,20

- ▶ Chemical consumption is monitored and tracked in our facility. Environmentally friendly chemical preference is a priority in chemical consumption. It is aimed to reduce chemical consumption.

**Let's protect the natural
beauties of Antalya
together and pass them
on to future
generations.**

THANK YOU

Communication

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